## Voicer Interactive Voice Response (IVR)

An Advanced Business Communication Solution

Voicer IVR is unique, multilingual, entirely web-based and ideal for any size and type of business.

> Featuring an automated attendant, message recording, a company directory with extended mailboxes, caller-friendly menus and call transfer capabilities Voicer IVR will satisfy your needs.

Voicer IVR comes in one compact, all built-in solution that can be quickly mounted in any office for usability right out of the box

#### Features

- Automated Attendant
- Call Transfer
- Voicemail and Extended Mailboxes
- Company Directory
- Call Accounting
- Call blocking, Do not call lists
- Integrates with your existing database
- Free installation

#### If you would like to refill your prescription now, please press 1, to talk to a pharmacist press 2...

#### **Technical Specifications**

- Available in 4-24 lines, T1, PRI, VoIP
- Up to 2 million mailbox capacity
- High Availability Server

Having an IVR system allows you to use your resources more efficiently, 24x7.

> Email us: info@voicer.ca

Call us: Toll-free: (800) 284-4030

# dbstreams

### www.voicer.ca



# Voicer™